

QUALITY & RELIABILITY SA

HIGH-TECH INFORMATION TECHNOLOGY APPLICATIONS

Konitsis 11B, Marousi, 151 25

Press Release

28/07/2022

Q&R has been awarded a new IT project for Hellenic Public Revenue Service

The implementation of the project "Development of a Unified Gateway Environment for Trade Facilitation" was undertaken by the Union of Companies "Q&R A.E. - PROFILE A.E." on behalf of the Independent Authority for Public Revenue (AADE). The total budget of the project is €873,210 plus VAT. In the Union, Q&R participates with 50% and Profile with 50%.

The objective of the project is to provide development services for an information system (unified gateway) aimed at facilitating trade during pre-customs procedures for the needs of the General Directorate of Customs and Special Consumption Taxes. The goal is to enable traders to submit the required information (data) for licenses/certificates/approvals and their supporting documents from a single point and only once, in order to clear their goods. Additionally, it supports the transmission and distribution of necessary information, electronically, among all stakeholders (public and private entities) involved in cross-border trade (port operators, airports, free zones, warehouses, chemical services, veterinary authorities, phytosanitary authorities, etc.). Furthermore, the project optimally and effectively utilizes the data of digitized licenses/certificates/approvals during the submission of customs documents, while significantly supporting and enhancing the coordinated control process on goods by various relevant Public Authorities.

The project elevates the level of related services provided by AADE by:

- Ensuring less costly and bureaucratic pre-customs and customs procedures
- Reducing the cost and time required for the completion of imports/exports
- Increasing the speed of conducting legitimate trade
- Saving human and financial resources
- Facilitating more effective collection of public revenue
- Minimizing corruption and fraud
- Improving statistical data
- Enhancing the competitiveness of Greek companies in international markets
- Introducing innovative practices in Public Administration that will strengthen the Ministry
- Modernizing and improving the image of the Ministry
- Automating processes and reducing bureaucracy
- Strengthening institutions through interconnection with other public authorities
- Achieving efficiency and effectiveness in public administration and the services provided
- Achieving a high degree of standardization, accuracy, quality, and speed of service

The implementation timeline for the project is 19 months.

Q&R has implemented and supported the productive operation of complex and critical Information Systems, based on cutting-edge technologies, for numerous organizations and businesses in Greece and abroad. In its thirty years of operation, it has made significant contributions to the digital modernization of the broader public and private sectors and the creation of value and competitive advantage for its clients through its technical expertise and innovative software products.



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Q&R's client portfolio currently includes more than 250 large organizations and businesses from the private and public sectors. Leveraging new technologies, the company develops new solutions in the field of cloud services, offering modern services specifically designed for small and medium-sized enterprises.